



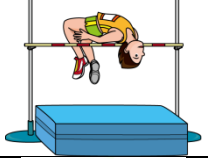





















THINK		<ul style="list-style-type: none"> <li>• <b>NAME</b> your project so it is meaningful to everyone.</li> </ul>
		<ul style="list-style-type: none"> <li>• What <b>GOAL</b> are you trying to achieve with this project.</li> <li>• What are you trying to build; what behaviours are you trying to change</li> <li>• What is your <b>OUTCOME</b>.</li> </ul>
		<ul style="list-style-type: none"> <li>• <b>WHY</b> are you doing this.</li> <li>• What is the big(ger) picture.</li> <li>• What <b>STRATEGIC OBJECTIVE</b> does your project deliver into.</li> </ul>
		<ul style="list-style-type: none"> <li>• <b>WHO CARES</b> and why. Who cares the most (<b>PROJECT EXECUTIVE</b>)</li> <li>• Who owns the strategic objective and is the end customer of the outcome.</li> <li>• How will you work with these <b>STAKEHOLDERS</b> and keep them engaged.</li> </ul>
		<ul style="list-style-type: none"> <li>• How will you know you have <b>MET YOUR GOAL</b>.</li> <li>• What is your <b>SUCCESS CRITERIA</b> and how do you measure this.</li> <li>• Who has to agree you have finished.</li> </ul>
		<ul style="list-style-type: none"> <li>• How do you <b>MEASURE IMPROVEMENT</b> against the strategic objective.</li> <li>• These improvements (<b>BENEFITS</b>) will continue long after you have met your goal.</li> <li>• How will you keep track once your team has disbanded.</li> </ul>
		<ul style="list-style-type: none"> <li>• What are the <b>CAN'Ts</b>?</li> <li>• Can't take longer than, cost more than, use more resources than.....</li> <li>• What are your <b>CONSTRAINTS</b></li> </ul>
PLAN		<ul style="list-style-type: none"> <li>• <b>CHEAT</b>. Who has done this or something similar before.</li> <li>• <b>LEARN LESSONS</b> from inside and outside your organisation.</li> </ul>
		<ul style="list-style-type: none"> <li>• <b>HOW</b> are you going to achieve your goal.</li> <li>• Break down into smaller, clearly defined activities.</li> <li>• What order do they need to be completed in.</li> <li>• Which are time critical.</li> <li>• Are you planning a big-bang finish, or a series of phased deliveries.</li> <li>• Draw your <b>PLAN</b> and use it to check you are on track.</li> </ul>
		<ul style="list-style-type: none"> <li>• <b>WHO</b> will make it happen for you. What skills do you need.</li> <li>• Assemble your <b>TEAM</b> with a diverse mix of skills and approaches.</li> <li>• Make sure they clearly understand the goal and how this fits into the strategic aim.</li> </ul>
		<ul style="list-style-type: none"> <li>• What do you <b>NEED</b> to make it happen.</li> <li>• Funding, technology, policy, tools, IT.</li> <li>• Ask for these <b>RESOURCES</b> in a Business Case.</li> </ul>
		<ul style="list-style-type: none"> <li>• What external <b>EXPERTISE</b> do you need to buy in.</li> <li>• How will you work to get the best out of your external <b>SUPPLIERS</b>.</li> </ul>

WORRY		<ul style="list-style-type: none"> <li>Who is <b>IN CHARGE</b>.</li> <li>A single lead responsible for delivery across all teams, departments &amp; organisations.</li> <li>The <b>PROJECT MANAGER</b>.</li> </ul>
		<ul style="list-style-type: none"> <li>What will <b>GO WRONG</b> to stop or slow you down.</li> <li>Who are you <b>DEPENDENT</b> on.</li> <li>What are you <b>ASSUMING</b> will just happen.</li> <li>What <b>RISKS</b> are you ignoring.</li> <li>Don't lie awake worrying – write them in a <b>RISK REGISTER</b>.</li> </ul>
		<ul style="list-style-type: none"> <li>How will you <b>PROTECT</b> yourself from each risk.</li> <li>Can you <b>MITIGATE</b> them by avoiding them or reducing their likelihood or potential impact.</li> <li>When things do go wrong how do you deal with your <b>ISSUES</b>.</li> </ul>
		<ul style="list-style-type: none"> <li>Who can <b>HELP</b> you.</li> <li>Representatives of the <b>END USERS</b>.</li> <li>Those who have faced similar challenges.</li> <li>Ask for a <b>MENTOR</b>.</li> </ul>
DO		<ul style="list-style-type: none"> <li><b>START</b> Who has to authorise the start of the project.</li> <li>Who has to sign off the various <b>GATES</b> between phases.</li> </ul>
		<ul style="list-style-type: none"> <li><b>RUN</b> How will you day to day run the project and your team.</li> <li>How will you know you are on track.</li> <li>How will you react to and control <b>CHANGE</b> to avoid <b>SCOPE CREEP</b>.</li> </ul>
		<ul style="list-style-type: none"> <li>How will you <b>REVIEW &amp; REPORT</b> your progress and the quality of your products.</li> <li>Who signs off delivery of <b>MILESTONES</b>.</li> <li>Who checks your plans and your finances.</li> </ul>
		<ul style="list-style-type: none"> <li>How will you <b>CONTROL</b> everything.</li> <li>How are decisions made and problems escalated.</li> <li>What is your <b>GOVERNANCE</b> and how will this empower the team.</li> <li>Who sits on your <b>PROJECT BOARD</b>.</li> </ul>
		<ul style="list-style-type: none"> <li><b>DOES IT WORK.</b></li> <li>How will you <b>TEST</b> anything you build.</li> <li>How will you integrate testing and <b>ASSURANCE</b> all through the project so you have every confidence you are building the right thing.</li> </ul>
LEARN		<ul style="list-style-type: none"> <li><b>NEXT STEPS.</b></li> <li>What business activity is needed to <b>SUSTAIN</b> what you have delivered.</li> <li>Have you changed the business enough to keep your legacy going when you stop.</li> <li>This is something to consider at all times through the project.</li> </ul>
		<ul style="list-style-type: none"> <li>What have you <b>LEARNED</b> to do differently next time.</li> <li>Who are you telling and how will you help them.</li> </ul>
		<ul style="list-style-type: none"> <li><b>CELEBRATE</b> the success &amp; learning points.</li> <li>Disband the team and make sure everyone knows what a good job you have all done.</li> <li>Formally <b>CLOSE DOWN</b> the project and archive documentation.</li> <li><b>Feel proud!</b></li> </ul>